

Dr Miles & Dr Valasapalli  
PPG Report 2013/14

[www.drilesandpartner.co.uk](http://www.drilesandpartner.co.uk)

Since setting up the PPG in 2010 we still have the same members, (we must be doing something right) and have welcomed one more member. Although still not a true representative of the patient demographics as a whole, we continue to advertise our PPG in the waiting area, attach information to new patient registration forms and on the practice website to try to engage patients from ethnic minorities and younger people. We have a virtual PPI, with 6 members who cannot spare the time to attend meetings but are happy to correspond via email. These members represent a younger age range of patients some with families some without. We hope to expand the group this year.

The role of secretary has been handed over to a patient member due to time constraints of the previous secretary. Following discussion it was agreed to hold bi monthly meetings and the calendar was set for the year.

The practice also formed a “cluster PPG” with the other surgeries within the Primary Care Centre. This was done following advice from Margi Woodhead (PPI Lay Member) when she attended one of our PPG meetings in 2012. There are 12 active members in this group looking at issues around the building that have been raised by service users. The cluster PPG meetings are arranged on an ad hoc basis organised by members.

The practice PPG is a member of the NAPP (National Association of Patient Participation) and our Chairperson enjoys playing an active role in promoting the work of the NAPP.

#### Surgery Opening Times

Mon, Tues, Wed	8:00 am – 7:00pm
Thurs	8:00am – 7:00pm
Fri	8:00am – 6:00pm